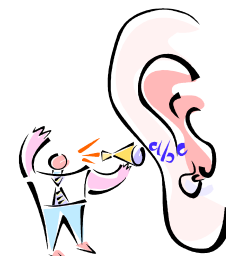


## DISTURBANCE

An apartment block is a small community and unfortunately it is unreasonable to expect total silence in a building where many people live. You just have to learn to live with certain noises but sometimes there can be too much noise and disturbance. A disturbance is most often due to a lack of consideration by a neighbour and the problem is normally easily solved after a polite conversation. If this doesn't help or if you for some reason cannot or don't want to speak to your neighbour, you can contact your house-caretaker. If the disturbance occurs after normal office hours, you can ring the Securitas disturbance officer, with whom SSSB has an agreement. The name of the person making the complaint will not be divulged by the disturbance officer.



Please note that from 1 February 2009, we charge a fee of SEK 1 305 for confirmed disturbances. According to local environmental and health protection by-laws, apartment block residents may not perform noisy work or make any other kind of disturbing noise between 2200 and 0700 on weekdays or between 2200 and 1000 at weekends/on public holidays 2200-1000.

**Please contact your house caretaker during the day, or out of office hours the Securitas disturbance officer on 08-657 75 18.**

## SHARING ROOMS/HAVING A LODGER

It is prohibited for more than one person to live in a student room! Student rooms are designed and intended for just one person per room as regards water, ventilation, waste, etc. The communal kitchen is also designed according to the number of rooms in the corridor in terms of both space and storage.

If you have a lodger, it not only disturbs your neighbours, but also leads to more wear and tear, something which you may be charged for when you move out.

**Ring your house caretaker if you have something to report - you will remain anonymous!**



## PESTS/VERMIN/INFESTATION

Pest infestation is unfortunately not that uncommon. The mild winters of the last few years and people travelling more nowadays have lead to an increase in pests, such as bedbugs and rats.

Bedbugs can be difficult to see with the naked eye. The first sign can be bites in places that are not covered by clothes at night and/or droppings (small black dots) on the bedstead.

If you discover any infestations in your apartment or elsewhere in the building, you are obliged by law to inform the property owner immediately. You do this by contacting your house-caretaker. It is important that this is done quickly, as soon as you discover it, so that the pests do not spread.

SSSB has an agreement with Anticimex and as a tenant, you do not have to pay anything when they come and decontaminate your room. Please do not hesitate to call if you suspect an infestation in your home.

Pests often get into our homes after an overseas trip or other journey. It is important therefore to wash and clean your clothes and bags thoroughly when you come home. Don't store your bags and other luggage under your bed as this is the perfect breeding-ground for bedbugs. Cleaning your apartment thoroughly on a regular basis also prevents infestation.

**Contact Anticimex or your house-caretaker to report an infestation or if you have any questions. Anticimex telephone: 08-517 634 00**